

BEWONERSmonitor 2021

Resultaten De Winde - WZC

AANTAL RESPONDENTEN

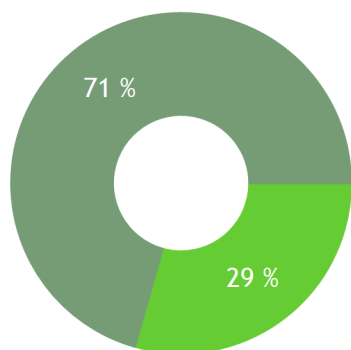


19 bewoners hebben meegewerkt

100% is tevreden

% Heel tevreden + % tevreden

n=17



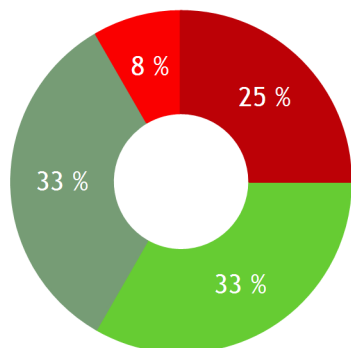
Algemene tevredenheid



67% zou aanbevelen

% Zeker wel + % waarschijnlijk wel

n=12

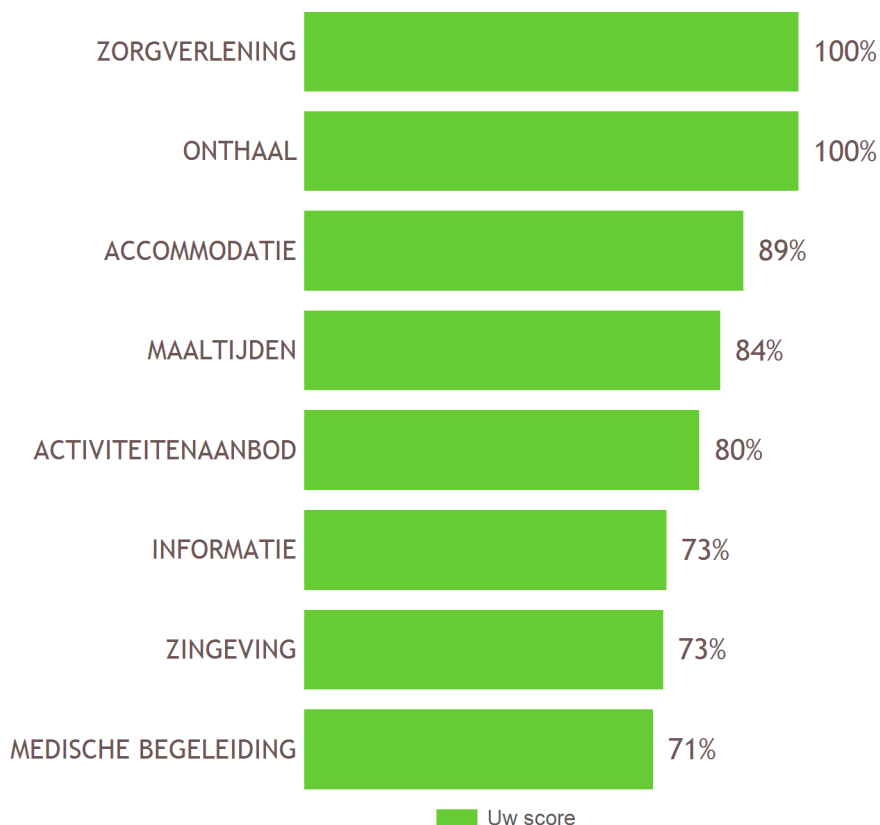


Aanbevelingsgraad



RESULTATEN PER THEMA

% Heel tevreden + tevreden

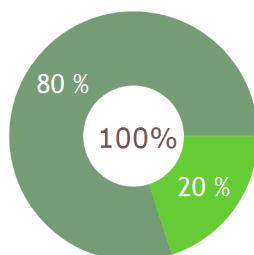


Uw score

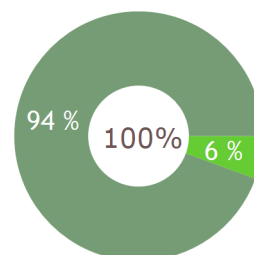


HOOGSTE SCORES

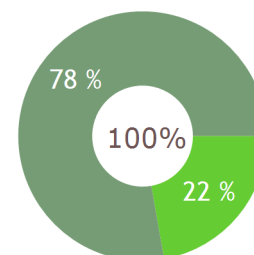
% Heel tevreden + tevreden



Kwaliteit herstelling defect



Schoonmaak leefruimte/gem.ruimtes

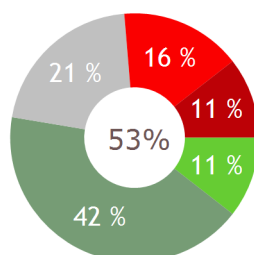


Verzorging in het algemeen

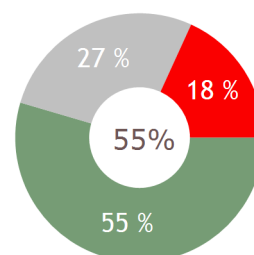


LAAGSTE SCORES

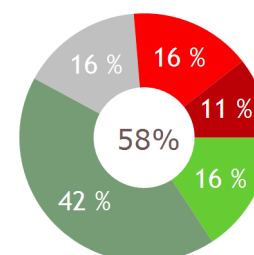
% Heel tevreden + tevreden



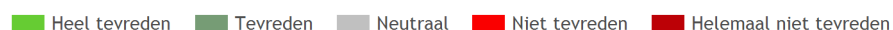
Communiceren met medewerkers



Inspraak in activiteiten aanbod



Gezelligheid leefruimte/gem.ruimtes



FAMILIEmonitor 2021

Resultaten De Winde - WZC

AANTAL RESPONDENTEN

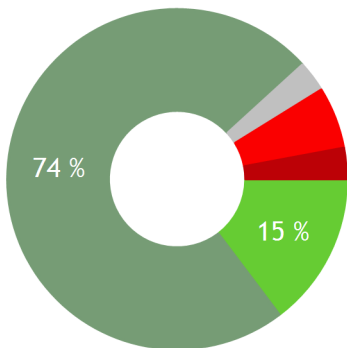


34 familieleden hebben meegewerkt

88% is tevreden

% Heel tevreden + % tevreden

n=34



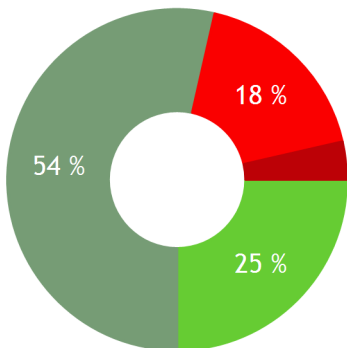
Algemene tevredenheid



79% zou aanbevelen

% Zeker wel + % waarschijnlijk wel

n=28

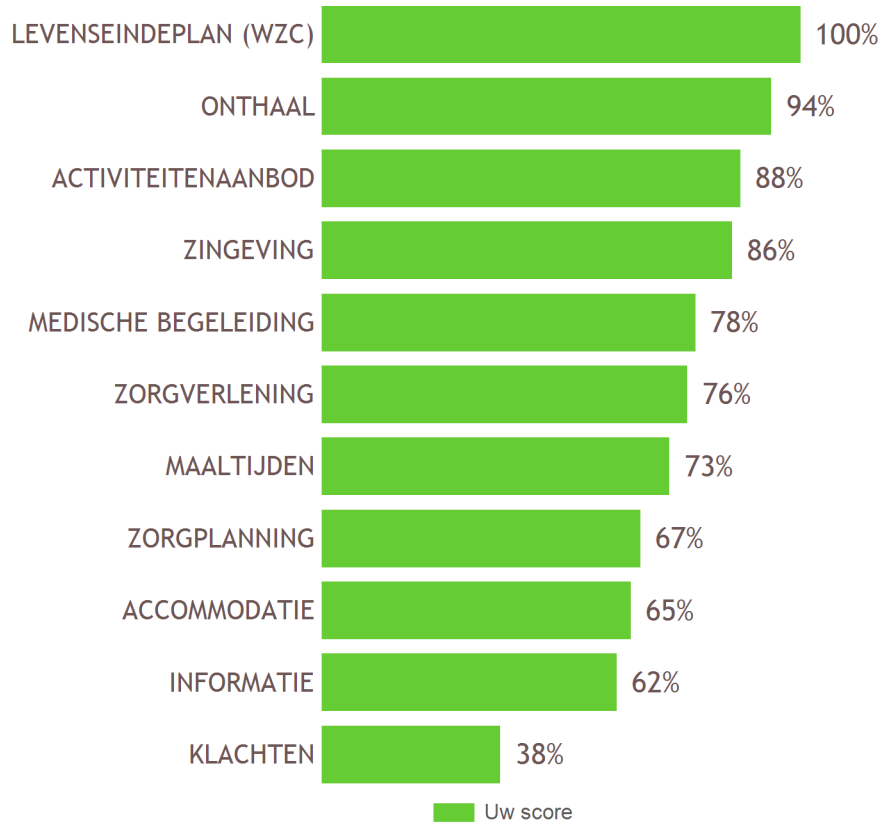


Aanbevelingsgraad



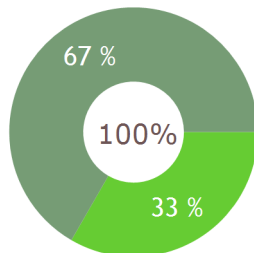
RESULTATEN PER THEMA

% Heel tevreden + tevreden

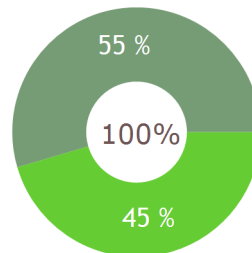


HOOGSTE SCORES

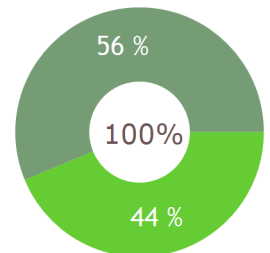
% Heel tevreden + tevreden



Hulp bij het eten



Levensindeplan sluit aan bij wensen

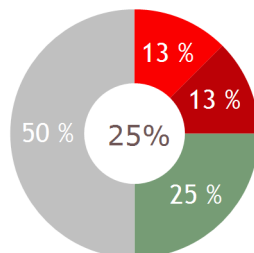


Uitleg over financiële voorwaarden

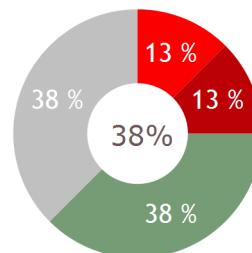


LAAGSTE SCORES

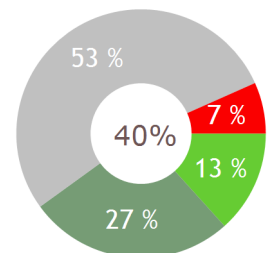
% Heel tevreden + tevreden



Snelheid reageren beloproepen



Afhandeling klachten



Inspraak in activiteitsaanbod

